IN THE SPECIFICATION:

Please replace the paragraph that begins on page 2, line 13 and ends on page 3, line 2 with the following paragraph:

Affore sophisticated call monitoring units eventually replaced tape recorders. These units employed disk storage in lieu of tape and stored conversations in digitized form on the disks. The correctional officer could then scan through the conversations taking place at a particular time, monitor a particular one of the conversations at length and search the call monitoring unit for the particular file containing the conversation in its entirety to allow him to hear the parts of the conversation he may have missed. Such a call monitoring unit is described in U.S. Patent Application Serial No. 09/546,844 [Attorney Docket No. TQIP-0001], filed on April 11, 2000, and entitled "System and Method for Remotely Controlling Automated Call Placement Call Monitoring Functions," commonly assigned with the present Application and incorporated herein in its entirety.

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